

Attachment 10

H2.3 Human Rights (for e.g. rights of women and children, internal displacement, minorities, people with special needs etc.)

Human Rights Protection is monitored through a strict adherence of policies and procedures. Zero tolerance in human rights abuse is practiced. Since 2013 , 8 employees dismissed (APP46) for misconduct - sexual harassment, staff Harassment, drinking on duty and bullying individuals from 'meek cultures' were terminated.

We recruit promoting a culture that accepts no Human abuse
Our recruitment process is based on merit and fairness monitored by HR and FC.
We uphold UAE's labour rights translated in 9 languages to avoid misunderstanding, to be included in employment contracts.
Nepotism is disallowed, recruiting only on meritocracy without discrimination of race, color, origin, gender, sexual orientation, age, religion, marital status or disability.

We abide by U.A.E Labor laws: Employment rights, termination rights, timely payments, stipulated benefits. Further we follow strict regime of moral and ethical rights.

Health and safety of guests is paramount, protected through ideal fire-fighting equipment, adequate smoke detectors and sprinklers, CCTV cameras.

Risks to human trafficking, and unlawful sex tourism is frowned upon as per training given to Front Office Staff who are trained to be vigilant and raise the alarm, when guests disregard our refusal in bringing unlawful partners to their rooms.

Food safety: Strict controls in handling food, checking quality on delivery by trained storekeepers for temperature of delivery vans and freshness of meats, cleanliness and following a strict HACCP regime.