

2015/2016/2017



## Report For Grievance Against Management - Full Year 2015/2016/2017

Date	Designation	Complainant	Grievance of Colleagues	Core Values	Action Taken
Sep-15	Executive Housekeeper	HK Staff	Being bullied, heavy workloads, unfair treatment and favoritism	Show We Care	Head HK called, Discussion ensued Result: verbal warning issued by CEO
Dec-15	Front Office Manager	FO Staff	Unfair treatment and Favoritism	Do The Right Thing	Investigation carried out with HOD Supervisor by HR Director. Based on evidence - written letter issued
Dec-15	Front Office Shift Leader	FO Staff	Favoritism	Do The Right Thing	Investigation carried out with HOD Supervisor by HR Director. Based on evidence - written letter issued
May-16	Bell Boy	FO Staff	Alcohol Consumption during duty hours	Do The Right Thing	Based on the investigation, he was terminated
May-17	Restaurant Manager	F&B Service	Sexual Misconduct	Do The Right Thing	Investigation was carried and was terminated
Aug-17	Executive Housekeeper	HK Staff	Being bullied, heavy workloads, unfair treatment and favoritism	Show We Care	Terminated
Oct-17	F&B Attendant	F&B Service	Stealing of money through wrong posting	Do The Right Thing	Based on the investigation, he was terminated
Nov-17	Restaurant Supervisor	F&B Service	Stealing of Service Tips	Do The Right Thing	Investigation was carried with HOD and restaurant Manager. Based on evidence, he was terminated.