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White Paper 2: HIAB's 10 Years Sustainability Priorities (adapted from inception 2008)

"We recognize that every business has to play a critical role in addressing global challenges. That is why we continuously engage with internal and external stakeholders to address issues so we can become responsible and diligent".

Social Management

- Community Involvement
- Strengthen Municipal Ties
- Philanthropy
- Help Global causes

Talent Sustainability

- Growth through Skills Enhancement Program
- Treat Diversity as Strength not
a Weakness
- Provide complimentary English Learning at work

Value Chain and Business Impact

- Embedding Sustainability in all Business Activities
- Make all Stakeholders more Socially responsible
- Health and Safety Measures
- Uniform leadership style negating individualism
- Leading by example
- Practice good Corporate Governance
- Accountability

Environment Protection

- Carbon Footprint Reduction
- Energy Use Reduction
- Landfill Consciousness

Our 10 year sustainability priorities remain our strong focus, and are key to the way we operate and make decisions. These key, material issues are central to our Sustainability strategy and business, approach, but mainly to our system of ethics, culture and behaviours that we apply and promote. Our material issues are the outcome of dialogue with our employees and stakeholders, observation of the environment in which we operate, passion to apply our vision and conviction that we can and will make a difference. These key priorities, under our 4 key themes are compliant with the 10 UNGC Principles and form the material issues this report is focusing on.