



From: Spencer Rice

Sent: Wednesday, July 17, 2013 9:02 PM

To: rouxshin.vajifdar@hialbarsha.com; mohamed.ashour@hialbarsha.com; pcrchampion@hialbarsha.com

Subject: Thank You

Good Evening Rouxshin, Mohamed and all of the Al-Barsha Staff.

It now appears that "Captain" Maslankowski will be able to start his journey to his home around the 20th or 21st and Scott Jakl will advise you of the exact day.

However on behalf of all of us at Kalitta I want to say Thank you very much for your expert, courteous and prompt help first in getting "Captain Ski" the immediate medical attention he needed and then with Dustin, Dave and Scott as they were attending to his needs.

Recently Rouxshin advised that the Holiday Inn Dubai – Al Barsha received several awards for Best 4 Star hotel in the UAE. Well, from our point of view **you all are one of the Best "5" Star hotels we have ever worked with.**

Again – Thank you
Our Very Best Regards
Spence