

Our employees

Whenever our staff interacted with you, did they ...

- Prove to be knowledgeable about the hotel and its services? Yes No
- Perform their duties promptly and efficiently? Yes No
- Present themselves in a pleasant and welcoming manner? Yes No
- Fulfil your requests and show commitment to your complete satisfaction? Yes No
- Make you want to come back and to recommend the hotel to others? Yes No
- Was there a particular employee who stood out during your stay? Yes No

If so, may you give us her/his name(s)?

DON'T KNOW EXACT NAME BUT HE WAS THE POOL ATTENDANT FOR THE DURATION OF OUR STAY
16th - 20th MARCH 2011

Overall satisfaction

What would you consider to be the best attributes of your experience with us?

VERY FRIENDLY STAFF

What would you consider are areas that we should improve on for your next visit?

About you

Are you a member of our Priority Club Rewards Programme? Yes No
If Yes, what level? Club Gold Platinum

Are you travelling on:

- Meeting/Conference
 Business
 Leisure
 Combination Business/Leisure
 Air Crew

Your Name PAUL CHEVERTON

Reply Mailing Address /

Or E-mail Address PAUL.CHEVERTON@ML.COM

Telephone Number 00353 87 2331997

Room Number 243 Date of Stay 16-20 MAR '09

Do you have any suggestions or comments you would like to add?

KEEP UP THE GOOD WORK. IT IS REFRESHING TO SEE A LOWER COST ALTERNATIVE TO THE EXCESSES OF THE REGION, WITHOUT COMPROMISING ON QUALITY + SERVICE.