

Our employees

Whenever our staff interacted with you, did they ...

- Prove to be knowledgeable about the hotel and its services? Yes No
- Perform their duties promptly and efficiently? Yes No
- Present themselves in a pleasant and welcoming manner? *Very well mannered* Yes No
- Fulfil your requests and show commitment to your complete satisfaction? Yes No
- Make you want to come back and to recommend the hotel to others? Yes No
- Was there a particular employee who stood out during your stay? Yes No
- If so, may you give us her/his name(s)?

RECEPTION TEAM / CONCIERGE / ROOM SERVICE.

Overall satisfaction

What would you consider to be the best attributes of your experience with us?

YOUR STAFF ARE FANTASTIC & A TRUE ASSET TO THE HOTEL. THEY ARE VERY HELPFUL & ALWAYS SMILING 😊

I HAD A GREAT STAY & WILL COME BACK!!

What would you consider are areas that we should improve on for your next visit?

NO

Is there a service, facility or amenity you would like us to add?

NO.

About you

Are you a member of our

Priority Club Rewards Programme?

If Yes, what level?

- Yes No
 Club Gold Platinum

Are you travelling on:

- Meeting/Conference
 Business
 Leisure
 Combination Business/Leisure
 Air Crew

Your Name MISS SUREYA HUSSAIN

Reply Mailing Address SUREYA. HUSSAIN @ 1M9.COM

Or E-mail Address _____

Telephone Number _____

Room Number 638 Date of Stay 7 MAR - 13 MAR

Do you have any suggestions or comments you would like to add?

I WORK AT THE HOLIDAY INN LONDON REGENTS PARK. HAVING THE ADVANTAGE OF BOOKING EMPLOYEE RATE AROUND THE WORLD. AFTER STAYING AT YOUR FINE HOTEL I WOULD HAVE NO HESITATION IN RETURNING TO THIS HOTEL EVEN IF IT MEANS PAYING A HIGHER RATE IF THE STAFF RATE IS NOT AVAIL. YOU HAVE A HOTEL TO BE VERY PROUD OF, & STAFF WHO MAKE ALL THE DIFFERENCE TO EVERY GUEST STAY!

THANK YOU ONCE AGAIN & HOPE