

From: Taylor, Iain [mailto:Iain.Taylor@veoliawater.com]
Sent: 30 May 2009 14:36
To: info@hialbarsha.com
Subject: Stay between 19th & 26th May: Platinum member 351 694 243
Importance: High

Attention Mr. Reda Moukhtar : General Manager

We have just returned to the UK after spending 7 days in your hotel with friends, having accommodation in rooms 344 and 355. We visit Dubai on a fairly regular basis, generally staying at the Crowne Plaza – Dubai, however this visit, thought we would try the Holiday Inn due to its proximity to the Mall of the Emirates.

Our stay at the Holiday Inn – Al Barsha was most enjoyable and to a very high standard. Our rooms were first class, as was the food, but the most outstanding feature was the approach and friendliness of your staff in all areas from Check – in, Pool side, The Q and Gem Garden.

I will be returning to Dubai in September and will have no hesitation in returning to The Holiday Inn – Al Barsha for my stay.

As a Platinum Member you will appreciate I stay frequently in Hotels within the Intercontinental Group and must say this was one of the best all round hotels I have stayed in

I would like to thank you for the hotels contribution in making our stay very comfortable and enjoyable, and would be grateful if you could extend our thanks to all your staff, who we look forward to meeting again in September.

Best Regards

Iain Taylor
Sales Manager