

Our employees

Whenever our staff interacted with you, did they ...

Prove to be knowledgeable about the hotel and its services?

Yes No

Perform their duties promptly and efficiently?

Yes No

Present themselves in a pleasant and welcoming manner?

Yes No

Fulfil your requests and show commitment to your complete satisfaction?

Yes No

Make you want to come back and to recommend the hotel to others?

Yes No

Was there a particular employee who stood out during your stay?

Yes No

If so, may you give us her/his name(s)?

CONCIERGE & SECURITY STAFF
WERE ALL VERY GOOD & VERY
FRIENDLY. BREAKFAST STAFF VERY
GOOD.

Overall satisfaction

What would you consider to be the best attributes of your experience with us?

CLOSE TO MALL & SHAWAMA
SWICH FOOD. CLEAN, QUIET
& FRIENDLY